

# WSC Gmail FAQ

Worcester State College is excited to announce that it has entered into a partnership with Google to provide its students with state of the art email, calendaring, collaboration, data storage, and document creation resources. The benefits of partnering with Google are many. Students will have over 6GB of email storage as compared to the 20MB that WSC currently can provide; an additional 6+GB of data storage for common document types; more reliable and rigorous SPAM filtering, and the ability to access email through data enabled cell phones. As part of Google's .EDU program, there is no charge to WSC associated with entering this partnership.

## **GMail - (SUPPORT LINK <http://www.google.com/support/a/worcester.edu/> )**

Listed below are some common questions that have been asked about Google.edu's higher education partnership opportunity.

### **What other schools are partnering with Google for email and document storage services?**

Over 450 college and universities already have partnered with Google for email and document storage services, including Dartmouth, Arizona State University, Northwestern, and University of Southern California. You can read more about Google's higher education program by visiting:

<http://www.insidehighered.com/news/2007/11/27/email>

### **Is Google's email service reliable?**

The short answer is yes. Google has made a significant investment in its email and data infrastructure that guarantees a high level of redundancy and reliability. While WSC's email system has been extremely reliable, its storage capacity is limited (Google offers 600x more data storage to each user than WSC), its infrastructure is distributed over a large geographic region (WSC's infrastructure is centralized on campus).

### **Will I see advertisements in my college email?**

No, as part of WSC's agreement with Google, there will be no advertising presented to its students.

### **Will Google read my email?**

As part of Google's terms of agreement, no personally identifiable information will be gathered from any user's account. General trending data may be gathered from users as a whole, but this is standard practice for any email provider.

### **Will my WSC email address change?**

No. Your current WSC email address, username, and password will remain the same.

### **How long can I keep my WSC-Google email account?**

For life--your account will never expire.

### **I already have a Gmail account. Can I use this instead of WSC's email?**

WSC's email has been designated as an official means of college communication, so you will have to use your college email address for communication with your faculty and classmates. However, you will be able to forward non-WSC email messages to your WSCGoogle account, as well as check outside accounts (if supported by your provider) within WSC-Google email.

### **How will I access WSC-Gmail and when will it become available?**

WSC went live with its Gmail partnership Monday, May 19. You will be able to access WSC GMail email through the college's Community System, just as you did with WSC's OWA email.

### **What happens to my current email, contacts, and calendar items when we move to WSC GMail email?**

Old items needed to be moved from your WSC OWA to your WSC-Google account by June 30, 2008, after which the old system was closed completely.

## Why should I be excited about the WSC-Google partnership?

- A huge increase in the amount of email and data that you can store online;
- Better SPAM filtering;
- Proven reliability and ease of use;
- The ability to use collaboration features;
- The ability to generate word processing, spreadsheet, and presentation files without having to have an office suite installed on your computer;
- The ability to use Outlook, Entourage, Thunderbird, and other clients to access your email, in addition to an easy to use web interface;
- The ability to access email through your data capable cell device.

## Gmail

Worcester State College is partnering with Google to provide students with collaboration, data storage, and document creation resources. Students will have 6GB of storage for email and data.

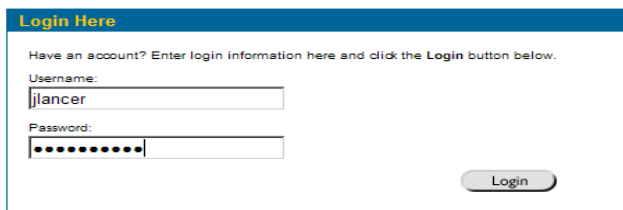
**Gmail** is Google's web-based email and search product. WSC Gmail is now available and provided to Worcester State College students and must be used for "official" communication regarding WSC related business. Your WSC Network Username (username @ Worcester.edu) and Password will remain the same.

- **Review of content** in your OWA **Inbox, Sent Items, and Junk Email** folders and **forwarding messages from your OWA account to your new WSC Gmail account one at a time ended June 30, 2008.** (NOTE: Information on this change was provided in various forms beginning March 2008.)
- Outlook Web Access **is no longer AVAILABLE as of JUNE 30TH, 2008.**
- Your "My Webs" Site, Blog, Storage **is no longer AVAILABLE as of JUNE 30TH, 2008.** (NOTE: Information on this change was provided in various forms beginning March 2008.)

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### Logging into Gmail

1. **Go to [https:// community.worcester.edu](https://community.worcester.edu)** and log in as you have in the past. This should take you to the Community System login page.



2. Type your Worcester State College **Username** and **Password** in the appropriate boxes and click the **Login** button. A second Gmail login prompt displays on the Student Central Tab. Enter your WSC **Username** and **Password** again, and click the **Sign in** button. The Gmail email screen opens displaying messages contained in the **Inbox**.



**(SUPPORT LINK <http://www.google.com/support/a/worcester.edu/> )**