Counseling Services
Student Center, Room 325, Ext. 8072
worcester.edu/ssp-counseling
• Free, confidential mental health counseling—call or email to schedule an appointment
• Individual counseling
• Crisis intervention—same day, walk-in appointments available
• Group counseling
• Suicide prevention and response
• Sexual violence response
• Substance abuse counseling

Health Services
Sheehan Hall, 1st floor, Ext. 8875
worcester.edu/health-services
• Ensure that your records are completed to avoid delays in registration and processing
• Get help if you are not feeling well
• Ask any health-related questions

Recreation & Wellness Center
Wellness Center, Ext. 8158
wsulancers.com
• Explore programs like Intramurals, Group Exercise classes & the Korzec Golf Simulator
• Drop in for a workout in the DeFeudis Fitness Center
• Join us from home with Virtual Recreation & Wellness Resources
• Check out other services like Bike & Equipment Rentals, Personal Training, and Wellness Coaching

SNAP (Supplemental Nutrition Assistance Program)
Sullivan, Room 123A
worcester.edu/theas-pantry
• Confidential peer support
• Provides food purchasing assistance for low- and no-income students
• Get information about the SNAP program, participant eligibility, and submit applications for SNAP benefits

Student Accessibility Services
Administration, Room 131, Ext. 8733
worcester.edu/student-accessibility-services
• Request exam/class-related accommodations
• Request note-taking services
• Request interpreting accommodations
• Request assistive technology

Thea’s Pantry
Student Center, Room 345
worcester.edu/theas-pantry
• Provides food for WSU community members in need
• A WSU OneCard is required when using the pantry
• Pantry is open Tuesday, Wednesday, Thursday 11am - 7pm

The Retention Office at Worcester State is here to assist new and returning students overcome unforeseen obstacles. From the management of our early alert system, Starfish, to connecting students with a Success Coach, the Retention Office is here to support students on the path towards degree completion.

Spanish Clinic
Sullivan, Room 302-B
worcester.edu/ssp-spanish-clinic
The Spanish Clinic is a free tutoring service where students of any level of Spanish can practice language skills. Advanced Spanish students work as tutors to help their peers with grammar reviews, homework, conversational practice, feedback on class presentations or writing, and more.

Writing Center
Sullivan, Room 306, Ext. 8112
worcester.edu/ssp-writing-center
The Worcester State Writing Center is a space where students have productive conversations about their writing with friendly, knowledgeable peer consultants. Student writers can make in-person, synchronous and asynchronous appointments by emailing writingcenter@worcester.edu to schedule a session. All services at the Writing Center are offered free of charge.

Worcester State University Retention Office
Administration, Room 162
Phone: (508) 928-1133
worcester.edu/retention-office

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FINANCIAL

Financial Aid
Administration, Room 150, Ext. 8056
worcester.edu/financial-aid
• Find out how to apply for financial aid at WSU for this year
• Use excess money for books, laptops, and classroom materials
• Get answers about finding a Federal Work-Study job

OneCard
Administration, Room 140, Ext. 8888
worcester.edu/onedcard
• Get your School ID (OneCard)
• Add money to your OneCard online, through CMC machines around the campus, or at the office
• Freeze your account if your OneCard is lost or stolen (online, at the OneCard office, or University Police)

Student Accounts
Administration, Room 140, Ext. 8051
worcester.edu/student-accounts
• Pay your bill
• Get answers to questions about your bill
• Waive the health insurance premium
• Ask questions about student account balances

Student Emergency Fund
Student Center, Room 344, x8077
worcester.edu/student-emergency-fund
• Assists students by providing limited emergency financial support when they need assistance with unforeseen and unavoidable emergency circumstances
• Awards are not considered loans and do not require repayment

SAFETY & SECURITY

Title IX
Student Center, Room 338, Ext. 8243
worcester.edu/title-ix
• Civil Rights law
• Applies to all genders
• Handles reports of sexual misconduct, domesticating violence, stalking, gender-based discrimination and retaliation
• Provides support measures to all impacted individuals

University Police
Weylman Hall, Room 102, Ext. 8911
worcester.edu/police
• Get help in case of an emergency call 8911 or 8044
• Report a crime
• Oversees lost and found items
• Houses Parking & Transportation Office

STUDENT LIFE

Campus Ministry
worcester.edu/campus-ministry
• Attend interfaith religious services
• Participate in pastoral counseling
• Attend various ministry programs

Careers Services
Student Center, Room 345, Ext. 8941
worcester.edu/careerservices
• Get information about an academic major
• Get information about a career or occupation
• Refine your interviewing skills
• Develop a resume or cover letter
• Get assistance in finding a job

Military Affairs and Veterans Services
Student Center, Room 336, Ext. 8884
worcester.edu/military-and-veteran-students
• Get connected with other veteran students
• Receive information, services, and support to assist with the transition to the campus community
• Receive access to state, federal and non-profit services

Residence and Life Housing
Sheehan Hall, Suite 101, Ext. 8074
woolife.worcester.edu
• Learn about the First-Year Experience program
• Discuss any questions or concerns about living on campus
• Submit a maintenance request for your residence hall room
• Change your resident student meal plan
• Follow up on information read in our #wooweekly newsletter

Resource Room
Student Center, Room 103, Ext. 8518
• Poster printing, flyers, banners, and photocopying, requires OneCard funds
• Transparencies and laminating, requires OneCard funds

Student Involvement and Leadership
Student Center, 2nd Floor, Ext. 8073
worcester.edu/student-involvement
• Join a club or organization
• Explore Leadership Development opportunities

ACADEMICS

Academic Success Center
Administration, Room 130, Ext. 8139
worcester.edu/academicsuccess
• Attend registration workshops during the fall and/or spring semester to prepare for course registration
• Complete math, English or foreign language placement testing
• Seek information about CLEP (College Level Examination Program)
• Withdraw or take a leave of absence from the University

Bookstore
Student Center, First Floor, Ext. 8591
wbookstore.com
• Buy or rent textbooks and purchase classroom supplies
• Buy snacks and health and beauty products

Continuing Education
Administration, Room 601, Ext. 8127
worcester.edu/continuing-education
• Register for evening, weekend, summer, and winter Continuing Education schedule (pre-term)

Information Technology
LRC, 3rd Floor, Ext. 8093
worcester.edu/information-technology
• Get help with your laptop repairs, hardware, software at the Laptop Repair Depot
• Get help with Blackboard, WebAdvisor/Student Planning or WSU Gmail
• Get your username and password reset
• Get general computer skills support
• Get help with your printing needs (OneCard required)

Library
LRC, 2nd and 3rd Floors, Ext. 8027
worcester.edu/library
• Seek research assistance from Library staff (libguides.worcester.edu/askus)
• Access authoritative resources including 350+ databases, 150,000+ journal, magazine, and newspaper subscriptions, 200,000+ eBooks, and 125,000+ books
• View tutorials and research guides developed by Library staff (libguides.worcester.edu)
• Access course materials held in Reserves collection

Registrar
Reservation, Room 107, Ext. 8035
worcester.edu/registrar
• Update your name, gender identity, address, and telephone number
• Order official and unofficial transcripts
• Change or declare your major or minor
• Complete Add/Drop and/or Pass/Fail paperwork
• Get help with Degree Audit questions and issues
• Receive Consortium registration information
• Have an off-campus course approved
• Receive VA benefits

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